



Program Manager's Monthly TIPS and Techniques



U.S. AIR FORCE

- **Be transparent in the on-boarding and transition process**
 - **Staff assignments; Key personnel (Education, Experience, Skills -required/desired)**
 - **Key Delegation Roles Matrix, mapping SOW Deliverables/Requirements to staff assignments**
 - **Subcontractor tasking and communication**
- **Define workflow processes that lend themselves to being standardized, repeatable activities such as:**
 - **Training**
 - **Travel**
 - **Personnel and substitutions**
 - **Reach-Back and knowledge management**
 - **GFE acquisition, management, and disposition**
 - **Inspection and acceptance or rejection of deliverables**
- **Take a holistic approach to task management and scheduling**
 - **Review of Integrated Master Schedule identifying dependencies or interrelationships between your scope of work, other program efforts, and significant dates**
 - **Status Checks assessing progress**
- **Streamline open communication and rapid response between government, its industry partners, and between prime contractors and their subcontractors**
 - **Correspondence with the contractor**
 - **Monthly Status Reporting/Invoices/Modifications**
 - **Notifications to the Contracting Officer**
 - **Managing risks, issues, and problems**

Integrity - Service - Excellence